



## NEWSLETTER #5

March 30<sup>th</sup> 2022

### TRAINING PROFESSIONALS ON THE ROLE OF DOMESTIC VIOLENCE RESPONSE COORDINATOR

A blended learning course based on a modular training curriculum was developed by CQ4DVCI's partners and delivered to 157 individuals in Greece, Latvia, Romania and the United Kingdom. Participants were professionals in the social, medical, justice, mental health and education field, most of them being involved in gender-based domestic violence services in their countries, thus aspiring in enhancing their skills, and promoting the role of the coordinator as a strategic tool of intervention.

Uploaded on partner DIMITRA's online e-platform, the 40 hours blended course was spread in an approximately three months' time through an asynchronous and a synchronous mode. The course was built on a training plan which was finally enhanced in order to cover the special needs of training in periods of lockdown horizontally, was enriched by a variety of training material and assessment tools. In parallel, an international e-library was formed by partners' specialists, serving as a supportive and additional source of academic support on the various aspects of violence against girls and women.

Please consult <https://cq4dvci.projectlibrary.eu>



## The CQ4DVCI Certification Process. The First Certified Professionals as Domestic Violence Response Coordinators

It has been project's CQ4DVCI high goal and ultimate stage the certification of those professionals who finalized training on the role of the Domestic Violence Response Coordinator in all the four countries of the partnership, Greece, Latvia, Romania & the United Kingdom. A very important role regarding the certification of persons in the European Union is attributed to the compliance of the service provided by the body operating certification of persons with the requirements of the international standard ISO/IEC 17024 "Conformity Assessment. General Requirements for Bodies Operating Certification of Persons".

The Greek partner ACTA, as an accredited body operating certification of persons with the valuable contribution of all partners has developed the Certification Scheme "Domestic Violence Response Coordinator"). Persons' certification is a contemporary and internationally recognized process by which they are given the opportunity to prove their competence through a fair, valid and reliable examination. 100 candidates have participated in the certification process per country as follows: 14 candidates from United Kingdom, 36 candidates from Greece, 15 candidates Latvia and 35 candidates from Romania, with the exams being conducted through the accredited Online Proctoring for Remote Exams (tele-proctoring). The innovative remote examination offered special advantages and flexibility to candidates in terms of time and place of examination, communication, security and speed. 60 professionals who have successfully completed the certification process are the first certified individuals in Europe to act as Domestic Violence Response Coordinators in Europe.

For future certification procedures, please consult [acta-edu.gr](http://acta-edu.gr)



## Sharing CQ4DVCI Project's Achievements. The Final Conference in Athens, Greece

CQ4DVCI final conference on March 21<sup>st</sup> 2022 addressed the topic: "The Professional Role of the Coordinator of Response Services to Domestic and Gender-Based Violence. Strategic Leadership, Collaborations, Holistic Response." The conference was organized and coordinated by APOSTOLI in order to share the outcomes and achievements of the project "Coordinators of Strategic Intervention Against Domestic Violence-"Certification and Qualification: Coordinators for Domestic Violence" CQ4DVCI funded by the European program ERASMUS+.

The conference was opened with his address the Director General of APOSTOLI referring the relevance of the organization to the project's goals. He explained that in its 11 years of operation, the organization has systematically responded to the need for protection, counseling, psychological support and encouragement of women and children through its mental health facilities throughout Greece; thus proving the organization's active contribution in initiatives to tackle gender-based violence is taken for granted.

The conference presented the scientific work of the project partners regarding the profiling process of the professional role and skills of the Coordinator, and the methodology for the detection of the educational needs of the future Coordinators in order for a comprehensive distance learning course to be developed. Moreover, the e-library and e-forum for researchers and professionals of the social field as well as the electronic training platform which hosts the blended training course were explained. At last, the certification scheme for the professional role of the Coordinator with pan-European validity was presented along with the certification process which took place in the framework of the CQ4DVCI project.

A quite extensive part of the conference was dedicated to the methodology on the prevention and treatment of gender-based violence in the partner countries, Greece, Latvia, Romania and the United Kingdom with the active participation of local and national government policy makers, civil society organizations, and cooperation networks' representatives.



As Dr. Vassi Leontari, Director of Programs & Intl Cooperation at APOSTOLI mentioned, the sincere and close cooperation and networking of specialized organizations and institutions can offer tangible support to women and girls victims, as well as empower professionals for the benefit of the communities."

The workshop was attended by officials of the Greek Ministry of Labour, Ministry of Migration Policy, the Special Secretariat for Unaccompanied Minors, A & B' degree Local Authorities' representatives, Church institutions, and representatives of various civil society organizations.

## "Coordinators of Strategic Intervention Against Domestic Violence-"Certification and Qualification: Coordinators for Domestic Violence" CQ4DVCI

in numbers

4 Countries

7 Partner Organizations

1 Blended Training Course

1 European Certification Scheme ( specifically ISO/IEC 17024:2012)

1 E-library

157 Trainees

60 Certified Professionals

Co-funded by the  
Erasmus+ Programme  
of the European Union

